

## NOTICE OF PRIVACY PRACTICES

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION PLEASE REVIEW IT CAREFULLY.

The Health Insurance Portability & Accountability Act of 1996 ("HIPAA") is a federal program that requires that all medical records and other individually identifiable health information used or disclosed by us in any form whether electronically, on paper, or orally, are kept properly confidential. This act gives you, the patient, significant new rights to understand and control how your health information is used. "HIPAA" provides penalties for covered entities that misuse personal health information.

As required by "HIPAA" we have prepared this explanation of how we are required to maintain the privacy of your dental health and how we may use and disclose your dental health information.

We may use and disclose your dental records only for each of the following purposes: treatment, payment, and health care operations.

- **Treatment** means providing, coordination, or managing dental health care and related services by one or more health care providers. An example of this would include teeth cleaning services.
- **Payment** means such activities as obtaining reimbursement for services, confirming coverage, billing or collection activities, and utilization review. An example of this would be sending a bill for your visit to your insurance company for payment.
- **Health Care Operations** include the business aspects of running our practice, such as conducting quality assessment and improvement activities, auditing functions, cost-management analysis, and customer service. An example would be an internal quality assessment review.

We may also create and distribute de-identified dental health information by removing all references to individually identifiable information.

We may contact you to provide appointment reminders or information about treatment alternatives or other dental-related benefits and services that may be of interest to you.

Any other uses and disclosures will be made only with your written authorization. You may revoke such authorization in writing and we are required to honor and abide by that written request, except to the extent that we have already taken action relying on your authorization.

You have the following rights with respect to your protected dental health information, which you can exercise by presenting a written request to Privacy Officer:

- The right to request restrictions on certain uses and disclosures of protected dental health including those related to disclosures to family members, other relatives, close personal friends, or any other person identified by you. We are, however, not required to agree to a requested restriction. If we do agree to a restriction, we may abide by it unless you agree in writing to remove it.
- The right to reasonable requests to receive confidential communications of protected dental health information from us by alternative means or at alternative locations.
- The right to inspect and copy your protected dental health information.
- The right to amend your protected dental health information.
- The right to receive an accounting of disclosures of protected dental health information.
- The right to obtain a paper copy of this notice from us upon request.

We are required by law to maintain the privacy of your protected dental health information and to provide you with notice of our legal duties and privacy practices with respect to protected dental health information.

This notice is effective as of June 10, 2002 and we are required to abide by the terms of the Notice of Privacy Practices currently in effect. We reserve the right to change the terms of our Notice of Privacy Practices and to make the new notice provisions effective for all protected dental health information that we maintain. We will post and you may request a written copy of a revised Notice of Privacy Practices from this office.

You have recourse if you feel that your privacy protections have been violated. You have the right to file a written complaint with our office, or with the Department of Health & Human Services, Office of Civil Rights, about violations of these provisions of this notice of policies and procedures of our office. We will not retaliate against you for filing a complaint.

Please contact us for more information:

For more information about "HIPAA",  
Or to file a complaint:

The U.S. Department of Health & Human Services  
Office of Civil Rights  
200 Independence Avenue, S.W.  
Washington, D.C. 20201  
(202)619-0257 Toll Free: 1-877-696-6775